



Notice Informing Individuals of Nondiscrimination and Accessibility Requirements

Discrimination is Against the Law:

Independent Surgery Center, LLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Independent Surgery Center, LLC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Independent Surgery Center, LLC Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters
- Information written in other languages

If you need these services, contact: Deborah Dachel-Berg or Jill Fletcher.

If you believe that Independent Surgery Center, LLC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Deborah Dachel-Berg RN (Clinical Director /Nurse Manager):

berg.deb@isurgerycenter.com [Email]

or

Jill Fletcher (Office Manager):

fletcher.jill@isurgerycenter.com [Email]

Independent Surgery Center

2751 Commercial Blvd. Suite 7

Chippewa Falls, WI 54729

715-738-1800 [Phone]

715-738-1805 [Fax]

You can file a grievance in person, by mail, fax, or email. If you need help filing a grievance, Deborah Dachel-Berg RN, Clinical Director/Nurse Manager or Jill Fletcher, Office Manager are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>