

# Planning for Your Surgery



Independent Surgery Center, LLC

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Phone: 715-738-1800

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[www.independentsurgerycenter.com](http://www.independentsurgerycenter.com)

# Your Surgery Date:

Mon. Tues. Wed. Thurs. Fri. *(circle one)*

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# Arrival time:

\_\_\_\_\_ : \_\_\_\_\_ AM PM *(circle one)*

*\* Arrival time will be provided to you on the FRIDAY prior to your surgery date by ISC.*



“At Independent Surgery Center, LLC, we take pride in making our patients comfortable and their experience easy. We do not have the fuss or expense of a big hospital, so we can focus on what matters...YOU!”

—Deb Berg, Clinical Director, ISC

# What You Need To Know...

## *On the Day of Surgery*

- ✓ Wear comfortable clothing that is easy to remove
- ✓ Do not wear contact lenses; wear your glasses
- ✓ Arrive on time (an ISC scheduler will call you with your ARRIVAL TIME)

## *What to Bring*

- ✓ Health insurance card and a photo I.D. (driver's license)
- ✓ Any required payment (co-pays, co-insurance, or deductibles)
- ✓ Signed Patient's Rights & Responsibilities Form
- ✓ Copy of Advanced Directive (if you have one)
- ✓ Inhalers, diabetic medications or insulin
- ✓ One friend or family member to drive you home

## *Do NOT Bring*

- ✗ Money or valuables, such as watches, rings, or cell phones

## *After Surgery*

- ✓ You will be given written instructions describing how to care for yourself after surgery
- ✓ If you have questions about these instructions, please contact your surgeon at the clinic you normally visit



Go to our website for more detailed information on what to expect on the day of your surgery.  
[www.independentsurgerycenter.com](http://www.independentsurgerycenter.com)

# You will be Contacted Prior to Surgery...

## CALL #1

A **nurse from ISC** will contact you 1-3 business days prior to your surgery with:

### 1) Questions about your health

*\*\*Please prepare a list of your medications, and have it next to the telephone to help with this phone call.*

### 2) Pre-Operative Instructions

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## CALL #2

A **billing representative from ISC** may contact you, if needed, to confirm your insurance coverage and method of payment for any deductibles, co-pay, and co-insurance. **Please note that all payments are due prior to surgery.**

## CALL #3

A **scheduler from ISC** will contact you on the Friday before your surgery date with an arrival time. Please allow flexibility in your day and alert your driver that a final time cannot be released until the Friday before surgery. *(Space is available on front panel to write in your arrival time.)*



# How Much are You Financially Responsible for Prior to Surgery?

>> ISC will collect all co-pays, co-insurance and deductible amounts due for your surgery on the day of surgery.

**If you have MEDICARE:** Medicare has a set rate for every surgery. You are responsible for 20% of this rate, which can be covered by secondary insurance or with a payment to ISC prior to surgery.

**If you have INSURANCE:** Charges vary for surgery based on the contracts your insurance company has negotiated with ISC. These contracts provide a discount off of ISC's normal published rates.

The insurance plan information you received from your insurance carrier describes, in detail, your responsibility for deductibles, co-insurance and co-pays for outpatient surgery. Please call the number on the back of your insurance card to confirm coverage and your financial responsibility.

**If you are UNINSURED:** ISC rates are used to determine your financial responsibility. ISC offers a discount for cash payments, and accepts credit card payments, Care Credit or Wells Fargo Financing as well. Please call ISC at 715-738-1800.



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